

Nonconformity Report

CONTACT DATA

1

Distributor/Catalogue dealer:	Date
Contact person:	
Contact details:	
Operator/Customer:	
Address:	
Customer number:	

PRODUCT DATA

2

	Product name	Item number	Year	Serial number/ Batch number
Centrifuge/other equipment				
Rotor/Rack				
Carrier/Reduction				
Software version	Operating hours			

NONCONFORMITY

3

Error message?	Error Code:	When did the error occur?
yes no		Date:

Detailed description, if so exactly Program-/Proces- & Parameters in the attachment

Examinations that have been carried out according to the repair manual

Additional information in the attachment, e.g photos, reports,etc.? yes no

Spare parts required for repair	Spare parts number

Did the incident	result in injuries? yes no	If so, please describe incident
require medical care? yes no	result in fatalities? yes no	

TECHNICAL CLAIM

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1. Equipment					
2. Power unit	Braking resistor	Sealing	Speed sensor	Rubber-metal bearing	
	Imbalance sensor	Motor shaft	Motor cover		
Motor	Vortex	Cover	Glass	Position	
3. Housing	Lid cover	Cover foil	Sealing ring	Adjusting knob	Front panel
	Warning stickers	Ventilator grilles	Type plate	Rubber feet	
4. Cooling/Heating	Heatinglamp	Refrigerant	Compressor	Condenser	Fan
	Magnetic valve	Tubing (Cooling system)	Vave		
	Temperature sensor (which one?)				
5. Electronics	Display	CPU	Main board	Mains switch	Touch-Screen
	Transformer	Wiring	Mains addapter	Fuse/Holder	
6. Electromechanics	Key lock	Lid lock	Taster	Pump/Valve	
7. Mechanics	Lid spring	Centrifuging chamber /Tank	Hinges	Drainage valve	Vortex
	Cover	Position	Tube system	Tube connectors (CPC)	
8. Accessories	Rotor	Carrier	Adapter/ Reduction	Sample tubes/ bottles	Rack
9. Software		10. Other			
Detailed description of point 1-10 (Engineering)					

NON-TECHNICAL CLAIM

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1. Customer service		2. Quotation		3. Lead time / Delivery reliability	
4. Order processing		5. Transportation safety		6. Accessories	
7. Operating manual		8. Instruction sheets		9. Delivery note/Shipping documents	
10. Packaging		11. Transportation		12. Setup / Instruction	
13. Repairs / Maintenance		14. Labeling		15. Other	
Detailed description of point 1-17 (Processing)					

Evaluation (only internal)

Warranty	Goodwill	Replacement against payment	Repair against payment
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